

Customer Spotlight: Agriculture Kenya Bureau of Standards

Nairobi, Kenya • kebs.org



Company Profile:

The Kenya Bureau of Standards (KEBS) is the Kenyan government's principal body that is mandated to facilitate and/or guide the development of appropriate standardization and conformity assessment mechanisms for goods and services in the country.

KEBS was established in 1974 by an Act of Parliament and became fully operational by 1975. Its main activities at that time were development of standards and quality control for locally-made products. The metrology laboratories started operating in 1980, followed by testing laboratories in 1982. Due to increased trade liberalization, import inspection commenced in 1995 and pre-verification of imports to conformity of standards was started in 2005.

Today, KEBS provides trade facilitation services in Metrology, Standards, Testing and Quality Management (MSTQ) including the WTO/TBT National Enquiry Point, certification and accreditation. It is comprised of 10 laboratories based in Nairobi, two laboratories in Mombasa and one laboratory in Kisumu.

The laboratories are managed in accordance to international standard ISO/IEC 17025 on general requirements for competence of testing and calibration laboratories.



Our Solution:

Sample Master® Pro and Result Point® were selected by Kenya Bureau of Standards to provide a total laboratory data management solution. Implementation has increased productivity in the laboratory through quick and accurate reporting of sample tests, and virtually eliminated a backlog of work for testing quality of goods.

Using Microsoft SQL Server as the backend, Sample Master® Pro's quick retrieval of sample tests for reports supports effective decisionmaking by

KEBS quality control officers regarding quality compliance standards on manufactured goods being imported into Kenya.

Sample Master® Pro has also eliminated multiple data entries, transcription errors and potential fraud on sample test data. KEBS is able to ensure the confidentiality of its customers' sample information through the security provided by the LIMS' chain of custody features, automation of reports and quality control standards that are configured into Sample Master® Pro LIMS.

“*Sample Master® Pro is a user friendly system which has enabled the Kenya Bureau of Standards to provide timely, effective and efficient service delivery to our customers, resulting in enhanced customer satisfaction. This has been made possible by the successful implementation and excellent support of Sample Master® Pro and Result Point®.*”

Eric Kirui,
Chief Manager of Information and
Communication Technology Department
Kenya Bureau of Standards

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